

# MINIMUM TECHNICAL REQUIREMENTS FOR ELECTRONIC DEVICES

## ATI

Browser	Version	Notes
Google Chrome™	77 or later	
Mozilla Firefox®	69 or later	
Safari®	11 or later	For optimal experience, disable the “prevent cross-site tracking” setting under Safari’s privacy settings.

Device	Operating System	Notes
PC	Windows 10 or later	Min resolution 1024 x 600
Mac	Mac OS® X 10.11 or later	Min resolution 1024 x 600
Ipad®	iOS 13 or later	<p>Products that have more specified iPad® requirements:</p> <ul style="list-style-type: none"> <li>• Skills Modules 3.0 (see below in Additional Notes for details)</li> </ul> <p>Products not currently supported on iPad®</p> <ul style="list-style-type: none"> <li>• Proctored Assessments</li> <li>• Communicator 2.0 (virtual interactions)</li> <li>• HealthAssess (virtual practice and virtual challenge simulations)</li> </ul>
Android tablet	Android 9.X or later	<p>If your default browser is not Google Chrome, please download Google Chrome for a better experience.</p> <p>Products not currently supported on Android tablets</p> <ul style="list-style-type: none"> <li>• Proctored Assessments</li> <li>• Communicator 2.0 (virtual interactions)</li> <li>• HealthAssess (virtual practice and virtual challenge simulations)</li> </ul>

## **ADDITIONAL NOTES**

**Accessibility:**

- ATI assessments are WCAG 2.1 AA compliant and, accordingly, meet the mandates of the Americans with Disabilities Act. In addition, ATI internally tests its portal websites and products delivered therein using a combination of Voiceover, JAWS, and NVDA to promote WCAG 2.1 compliant operations for assistive reading; however, as browsers and assistive technology are constantly changing and outside of ATI's control, we are not able to guarantee any specific performance.

**Browser:**

- JavaScript and cookies must both be enabled within browser.
- Some browsers may require users to enable tabbing.
- Some content may only be made accessible by disabling your browser's popup blocker.
- Session Timeout Counter: The browser you use needs to allow status bar updates via script otherwise a session timeout counter will not be visible for you.

**Miscellaneous:**

- Satellite ISP's: The ATI website functionality depends on direct connections to our website and databases in order to accurately display content. Because many ISP's cache webpages rather than allowing connection to the originating website, we are not able to guarantee performance of our website over a satellite connection.
- For Civility Mentor, The Communicator 2.0 and HealthAssess virtual simulations, a minimum internet speed of 5 Mbps is required (10 Mbps or more is recommended). Test your internet speed using [www.speedtest.net](http://www.speedtest.net).

**Remote Proctoring Requirements for Students:**

- Browser: Google Chrome
- Microphone: Any microphone, either internal or external
- Webcam: 320x240 VGA resolution (minimum) internal or external
- Internet Speed: .5 - 1.0 Mbps. Test your internet speed using [www.speedtest.net](http://www.speedtest.net).

**Skills 3.0 Device Requirements:**

- iOS Requirements:
  - iOS 13.4 or above
  - Use the default Safari browser
  - 4GB RAM+
  - One of the following devices:
    - iPad Air 4
    - iPad Mini 4 or later
    - iPad Pro
    - iPad 6th Generation or later

## **Davis Advantage**

Please ensure Javascript and Cookies are enabled in your browser settings.

<b>Browsers</b>		
<b>OS</b>	<b>Version</b>	<b>Browsers</b>
Windows	10, 8 and 7	Internet Explorer 9 and above Google Chrome (latest) Firefox (latest)
Mac OS	10.9 (Mavericks) and above	Safari 10.0.3 and above Google Chrome (latest) Firefox (latest)

<b>Devices</b>		
<b>OS</b>	<b>Version</b>	<b>Devices</b>
iOS	10.3.3 and above	iPad, iPad Air 1 and above, iPad Mini iPhone 6 and above
Android	4.4.2 and above	Android Mobile (i.e. Samsung Galaxy S III) Android Tablet (i.e. Samsung 10" Tab) Kindle Fire (i.e. Kindle Fire 7 inch)

## **LWW: The Point**



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# SYSTEM REQUIREMENT

thePoint is the one-stop source for the Wolters Kluwer content and tools students need to study more effectively, score higher on exams, and prepare for the working world after graduation.

To utilize the full feature set of this platform and digital products, you must have access to the Internet, an up-to-date browser, and a minimum of 4Gb of RAM. The versions of browsers and operating systems listed below represent the minimum system requirements to support all products accessed on thePoint, as of the revision date indicated above.

Browser	Browser Version	Operating System
Microsoft Edge	Most current	Windows 10 and later
Google Chrome	Most current	Windows 8.1 and later Mac OS X 10.10 and later
Apple Safari	Most current	Mac OS X 10.10 and later

Internet Explorer is not compatible with Lippincott Clinical Experience. Firefox is not compatible with Virtual Simulations, or CoursePoint+.

## Next Generation vSim for Nursing

Browser	Browser Version	Operating System
Microsoft Edge	Most current	Windows 10 (64 bit), and later
Google Chrome	Most current	Windows 10 (64 bit), and later MacOS 11 and later
Apple Safari	Most current	MacOS 11 and later
Google Chrome for browsing (App only)	Most current	Chrome OS IOS Android
Apple Safari for browsing (App only)	Most current	IOS
PC		
OS	Windows 10, Windows 11 (64-bit)	
Browser (latest)	Chrome, Edge	
CPU	Intel Core (i5 or better)	
GPU	UHD 630 or better	
RAM	8 GB or more	
Screen resolution	1024x768	
Processor requirements	Minimum i5	
Internet download speed	15 Mbps	
Internet upload speed	1 Mbps	
Recommended models	Any model CPU min. Intel Core i5	
MAC		
OS	macOS 12, macOS 13	
Browser (latest)	Chrome, Safari	
CPU	Intel Core (i5 or better)	
GPU	UHD 630 or better	

VRAM for GPU	1 GB
RAM	8 GB or more
Screen resolution	1024x768
Processor requirements	Minimum i5
Internet download speed	15 Mbps
Internet upload speed	1 Mbps
Recommended models	MacBook Air 2018+, MacBook Pro 2018+, MacBook 2017
<b>iPad</b>	
OS	iPadOS 15, iPadOS16
Browser (latest)	Chrome, Safari
CPU	N/A
GPU	N/A
VRAM for GPU	1 GB
RAM	3 GB or more (Apple does not reveal amount of RAM in their official specs, therefore, we have listed all supported models here).
Recommended models	iPad 9+, iPad Pro, iPad Air 3+, iPad Mini 5+
<b>Android</b>	
OS	Android 12, Android 13
Browser (latest)	Chrome
CPU	N/A
GPU	N/A
RAM	4 GB or more
Recommended models	Samsung Galaxy Tab S6 /S8 (Lite), Google Pixel Tablet, Lenovo Tab M10 Plus
<b>Chromebook</b>	
OS	Chromium OS 100+
Browser (latest)	Chrome
CPU	Intel Core (i3 or better)
GPU	UHD 600 or better
RAM	4 GB or better
Recommended models	Google Pixelbook Go, Acer Chromebook Spin 713, Samsung's Galaxy Chromebook 4, Lenovo Chromebook Duet 5, Lenovo ThinkPad C14 Chromebook

## Cookies

If you filter cookies, you must allow session cookies. JavaScript must also be enabled. (In most browsers, cookies and Javascript are enabled by default).

- [How to enable Javascript](#)
- [How to enable cookies](#)



# SYSTEM REQUIREMENTS

## vrClinicals for Nursing

PC/MAC/Laptops	
PC OS	Windows 10, Windows 11 (64-bit)
MAC OS	macOS 12, macOS 13
Browser (latest)	Chrome, Edge
CPU	Intel Core (i5 or better)
GPU	Discrete UHD620 or newer
VRAM for GPU	2 GB
RAM	8 GB or more
Processor requirements	Minimum i5
Internet download speed	30 Mbps

Not currently supported on tablet devices.

### Lippincott Clinical Experiences

The simulations used in Lippincott Clinical Experiences are based on the Unity 3D engine, which will run in Chrome, Edge, and Safari browsers in Windows, and Chrome and Safari in MacOS. LCE will not work on smart phones, iPads, Android tablets, or other mobile devices.

### Technical Support Assistance

If you require any assistance with Wolters Kluwer or Lippincott products, or have questions about product registration or activation, contact our technical support team whenever you need help. 1-800-468-1128 or email at [techsupp@lww.com](mailto:techsupp@lww.com).